

#### What Makes Us Different

We recognize that it's our superior service that sets us apart from all others. Every staff member receives comprehensive training before being assigned to a client. Our hiring standard is: "We only hire care providers we would have caring for our own loved ones."

We also cater to the needs of our clients by providing in-home care services from just a couple of hours per day to 24-hours, seven days a week including holidays, weekends and family respite care.

At Always Best Care, all our care providers are bonded, insured, covered by workers' compensation, and have passed a criminal background screening. Additionally, all care providers receive comprehensive, ongoing training and continuing education.

# **Veterans Assistance**

If you are a veteran or the surviving spouse of a veteran, you may qualify for financial benefits which can be used for assisted living and in-home care services. One of our care coordinators will be happy to meet with you to discuss your needs and eligibility requirements.





#### **Our Pledge**

Caring relationships are the foundation of our work, coupled with a sincere concern for the betterment of life that goes beyond doing more for the individuals entrusted in our care. These are the values that strengthen our relationships with our clients, their loved ones, and our community. We are dedicated to exceeding your expectations ... always.



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License #: IHCP-0136

All offices independently owned and operated





## **In-Home Care**

A leader in in-home care and senior living referral services



#### Always the Best...

Always Best Care provides warm, compassionate and professional care for seniors and others when they need it most. We're local experts in senior care, providing a resource for aging and senior living delivered through an international network of locally owned and operated offices.

#### The Continuum of Care



- Daily telephone reassurance calls
- In-home care
- Senior living referral services
- Veterans assistance program
- Balance Tracking System

#### **In-Home Care**

Always Best Care specializes in helping seniors who wish to remain in their home, but need some assistance.

Having the appropriate staff for each level of care means peace of mind for our clients and their families. Always Best Care expertly matches each client with the right care provider.

Our flexible care programs vary from hourly to livein, as well as night and respite accommodations.

Our process includes a personal consultation with a Care Coordinator at no charge to you. We'll thoroughly discuss your care needs, create a written, detailed care plan, and work with you or your loved one to determine how to best meet your requirements. We may also coordinate billing with insurance providers.

# **Our Care Providers** are **Our Employees**

At Always Best Care, we employ all care providers – this means we're responsible for their performance. Always Best Care provides:

- Thorough background screening
- Hands-on orientation training
- Continuing caregiver education
- Employee reference checks
- Skills & assessment tests

All care providers at Always Best Care are insured, and covered by workers' compensation.



### Our in-home care services include ...

- Respite care
- Alzheimer's/dementia care
- Monitor diet and eating
- Aid with morning wake-up
- Evening tuck-ins
- Companionship

- Conversation
- Bathing & Grooming
- Medication reminders
- Incontinence/toileting
- · Prepare grocery lists
- Assistance with walking

- · Plan visits and outings
- Organize mail
- Assist with pet care
- · Change linens, make beds
- Answer the door and phonePrepare and clean up meals
- Escort for shopping
- Check food expirations
- Pick up prescriptions
- Appointment reminders
- Oversee home deliveries
- Shopping for groceries

- Clothing selections
- Light housekeeping
- Record and arrange recipes
- Record and arrange recipes
  Attend entertainment events
- Clip coupons for shopping
- Escort to religious services
- Help with mobility
- Aid with reading
- Assist with entertaining
- · Visit neighbors and friends
- Record family history
- · Playing games and cards